

Feedback Policy

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Feedback is an opportunity to share your experience with other members of the Pursued By Bear community. As a customer, you can leave a comment. As a supplier, you might want to thank a customer for their custom or reply to their feedback.

While Feedback is intended as an open forum, our guidelines listed below are in place to ensure it's used constructively and fairly.

- Customer aren't allowed to use threats of negative Feedback and suppliers can't demand positive Feedback from buyers.
 - Members can't exchange feedback solely for the purpose of increasing Feedback scores, gaining privileges, or enhancing their reputation on our site.
 - Ratings and feedback given to members should be consistent i.e. cannot leave negative comments with a positive rating.
 - Suppliers are not allowed to include terms and conditions in a listing that limit or restrict customers from leaving Feedback.
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